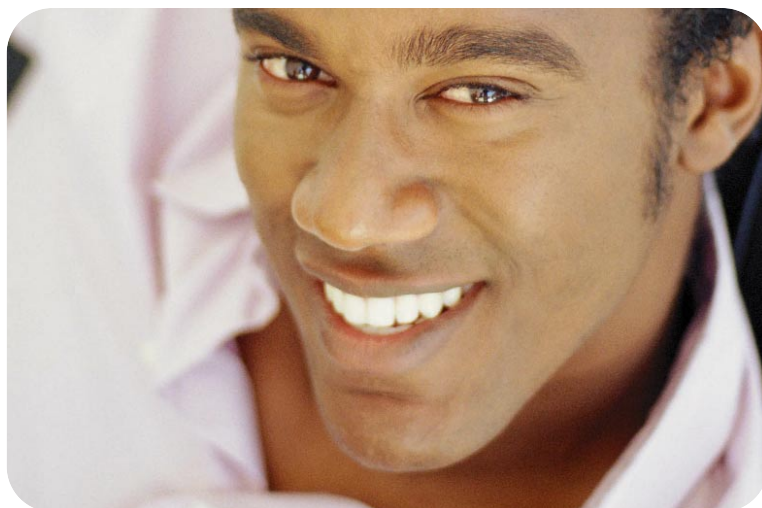




# KODAK i600 Series Scanners

## KODAK Care Kits & Maintenance Agreements

- ▶ Maximize uptime
- ▶ Optimize efficiency
- ▶ Minimize service costs
- ▶ Maintain image quality



## GET EXTREME PERFORMANCE & EXCEPTIONAL SUPPORT

*You have a demanding production schedule, critical deadlines, and challenging applications. No sweat. Kodak can help you meet them head on with exceptional response times and support that will help you maximize your productivity and uptime.*

### Optimize efficiency, quality, and productivity from start to finish.

Kodak offers a wide variety of service options to help you get the most out of your i600 Series Scanner. You can extend your 90-day on-site warranty with a KODAK Care Kit for 1, 2, or 3 years protecting your budget from price increases and unplanned service bills.

Include KODAK Care Kits for Installation and Training with your i600 Series Scanner purchase and maximize productivity right from the start. Our pros will install your scanner quickly and correctly, and a Kodak factory trained field engineer will teach your operators how to get the most out of your scanner and reduce their learning curve. Training is an excellent investment in your people, and the productivity gains can offset the cost of training.

For post-warranty coverage, we offer KODAK Maintenance Agreements to help maximize your equipment uptime, minimize your service costs, and maintain image quality throughout the life of your KODAK Scanner.

### Features that keep you on the fast track.

Our on-site coverage includes priority response (4 hours in most metropolitan areas), repair parts, phone support, and one Preventive Maintenance (PM) call per year. PMs are important because they help prevent downtime. We clean and adjust your scanner for optimal performance, and look for potential problems and remedy them before they cause you any inconvenience.

### Industry certified. Customer acclaimed.

Award-winning KODAK Service & Support is one of the largest, most experienced service organizations in the industry. Our industry certified field engineers are committed to your satisfaction and give you one-on-one attention. No wonder customers have been giving us some of the highest customer satisfaction ratings for years.

We support you with over 4,000 highly skilled people. Repair parts are stocked locally and there when you need them, and we can ship the same day if needed. And we're just one phone call away, 24 hours a day, 7 days a week, 365 days a year.

We're here for you.  
**Kodak Service & Support**

### For more information

Contact your reseller of KODAK Products, or **1-800-944-6171, ext. 71.**  
[www.kodak.com/go/CIGservice](http://www.kodak.com/go/CIGservice)



## KODAK i600 Series Scanners — KODAK Service & Support

### SERVICE OPTIONS TO ENHANCE YOUR PRODUCTIVITY

#### KODAK Care Kits

KODAK Care Kits are packaged service and support offerings that include information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased.

#### KODAK Maintenance Agreements

These provide post-warranty coverage and we can customize days and hours on some models of equipment.

They both cover:

- Travel, labor, repair parts, and modifications
- Preventive Maintenance calls
- Unlimited number of service calls
- Priority response (4-hours in most metropolitan areas)

#### KODAK Care Kits and Maintenance Agreements for KODAK i600 Series Scanners

Scanner*	CAT No.	Service Type	Description
i620/i640/i660	870-6277	KODAK Care Kit Installation	Installation of one i600 Series Scanner.
i620/i640/i660	869-3137	KODAK Care Kit Operator Training	Training for up to 3 operators.
i620/i640/i660	102-1237	KODAK Care Kit Installation & Training	Kodak installs the Scanner and provides training for up to 3 operators.
i620	841-1860	KODAK Care Kit 1-Year Extended Warranty	Provides 1 year of on-site service from the date of scanner purchase.
i620	167-8267	KODAK Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase.
i620	825-7883	KODAK Care Kit 3-Year Extended Warranty	Provides 3 years of on-site service from the date of scanner purchase.
i620	874-8782	KODAK Care Kit 1-Year Post-Warranty Maintenance Agreement	Provides on-site service coverage after the warranty expiration.
i640	107-3550	KODAK Care Kit 1-Year Extended Warranty	Provides 1 year of on-site service from the date of scanner purchase.
i640	178-1004	KODAK Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase.
i640	854-1039	KODAK Care Kit 3-Year Extended Warranty	Provides 3 years of on-site service from the date of scanner purchase.
i640	817-2660	KODAK Care Kit 1-Year Post-Warranty Maintenance Agreement	Provides on-site service coverage after the warranty expiration.
i660	102-5659	KODAK Care Kit 1-Year Extended Warranty	Provides 1 year of on-site service from the date of scanner purchase.
i660	122-6851	KODAK Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase.
i660	161-3157	KODAK Care Kit 3-Year Extended Warranty	Provides 3 years of on-site service from the date of scanner purchase.
i660	129-3950	KODAK Care Kit 1-Year Post-Warranty Maintenance Agreement	Provides on-site service coverage after the warranty expiration.
i620	860-9240	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.
i640	801-6008	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.
i660	880-4676	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.

\* KODAK i620, i640 and i660 Scanners come with a 90-day on-site warranty.

\*\* KODAK Maintenance Agreements can be purchased before or after the warranty expiration. If purchased after, equipment must meet Kodak specifications.

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